

My Dell Inspiron 7520 power on problem

Posted by delladmin - 30 Dec 2016 05:56

Hi,

Please do try these troubleshooting steps that may help.

- First is to do a hard reboot, remove the battery and unplug the AC adapter then press and hold the power button for 20 seconds then try booting it up again.
- If the same problem will persist, remove the battery off the laptop again then connect just the AC adapter and observe if it will boot up normally or not.
- Do also try a different AC adapter that has the same voltage and observe if it will work or not.
- Next to try would be to reseal the RAM's, remove them all for couple of seconds then put them back in making everything is seated properly.
- And another troubleshooting step would be to open the laptop and clean the inside of it from dust and apply new thermal paste on the CPU.
- If all these will not work last option would be to have the motherboard replaced.

Hope!

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