Dell Inspiron 15 7000 series sleeping issue Posted by delladmin - 30 Dec 2016 06:13

Hi,

Please do try changing setting in Power Options that may help just like I suggested to others.

- Open Power Options then click on Change Plan Settings then Change Advanced Power Settings.
- Expand Hard Disk then set Turn off Hard disk after to NEVER.
- Expand Sleep and set Allow hyrbid sleep to OFF.
- Set Hibernate after to NEVER.
- Do also set Sleep Mode to Never.
- Click Apply and OK then test it again and see if the same problem will persist or not.
- Do also make sure that the mouse and keyboard are both set to wake up the laptop.
