

Inspiron 15r SE 7520 - Display Driver Crashes

Posted by admin - 26 Jun 2012 08:07

Hello,

I recently received my new Inspiron 15r SE and am getting Blue Screen Of Death crashes that are seemingly related to the dedicated graphics card. The specific message on the BSOD is "An attempt to reset the display driver and recover failed." Windows then restarts. This laptop has switchable graphics (Intel integration GPU and AMD 7730m). I'm running the laptop plugged in, on a 'high performance' battery plan.

I get this behaviour when using applications requiring heavier graphics processing, like playing Starcraft 2. It happens consistently. Playing youtube videos at 720p seems okay. I've only installed Starcraft 2 and Chrome so far.

What should I do or try? Let me know if I've omitted any details of interest.

Thanks in advance,

Chris.

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