

Laptop Screen

Posted by admin - 30 Jun 2012 18:08

I have a Dell Inspiron 1520 running Windows XP Home Edition With Service Pack 3.

My screen went black, and when I attached an external monitor to the laptop, it worked very well.

With my external monitor attached, I can barely see my laptop monitor screen, but it does show up well enough to know that it has the same page showing, that is on my external monitor. If I disconnect my external monitor, I can still see the image, not well, but good enough to see that the page does stay when I disconnect my external monitor. Does this mean that it might be just the back light that needs to be replaced? If so, what do I ask for when contacting Dell for a repair part...

The local Computer Shop wants \$500 to replace the screen, when that may not even be the problem...

Any suggestions?

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