## **Dell Service Center Forum - Dell Service Centre Contact Details**

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## XPS 17 NEW adapter plug loose and falls out?!?! Posted by admin - 30 Jun 2012 18:11

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Recently purchased the XPS 17 laptop, and first thing I noticed when I plugged in the adapter is that there is entirely too much play, it flops down and has fallen out quite a few times already. Have several other DELL laptops and those are still nice and tight even after years of use~ did they give me the wrong one?? I see no reason why a brand new plug/laptop should be this loose?

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