

Error message

Posted by admin - 30 Jun 2012 18:12

At start up an error message appears on black screen background:

A disk read error occurred

Press Ctrl+Alt+Del to restart

Doing it just cycles back.

I tried to tap F2 during reboot to get to utilities, but that is far as it can go and goes back to the error message. It doesn't go to safe mode restart.

I tried to reboot using the re-installation CD, but cannot continue when it cannot make the Windows/add-ins folder.

I'm trying to de-commission this almost 10-yr old Inspiron 2650. It just came early before I was able to save some files which I really need to recover.

Any help will be greatly appreciated.

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